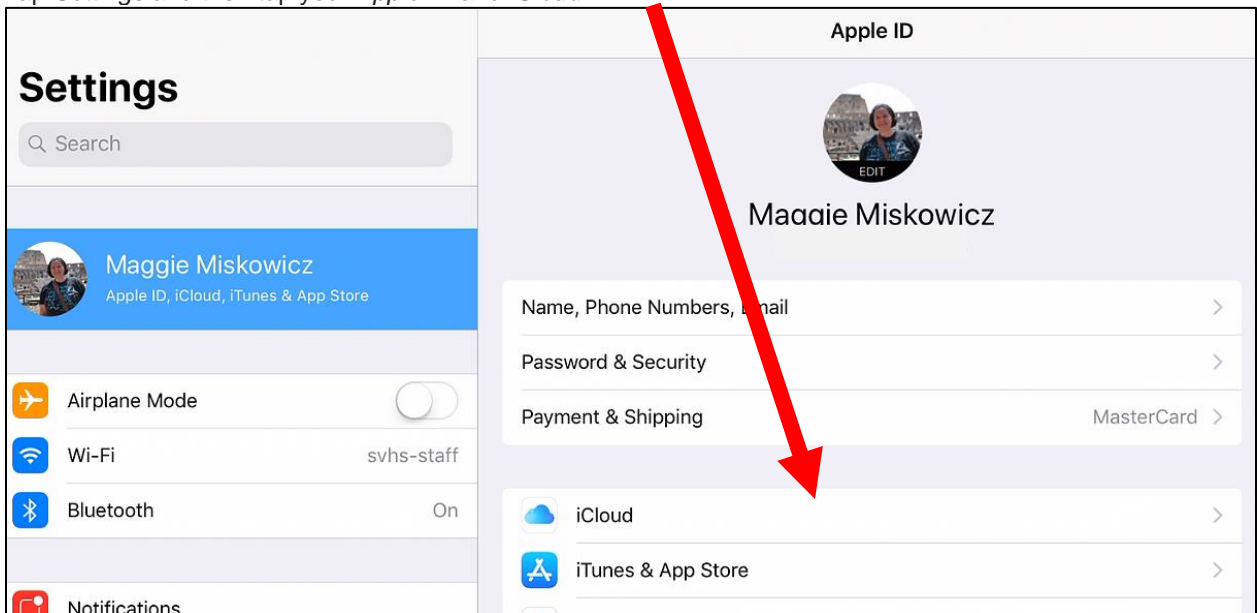
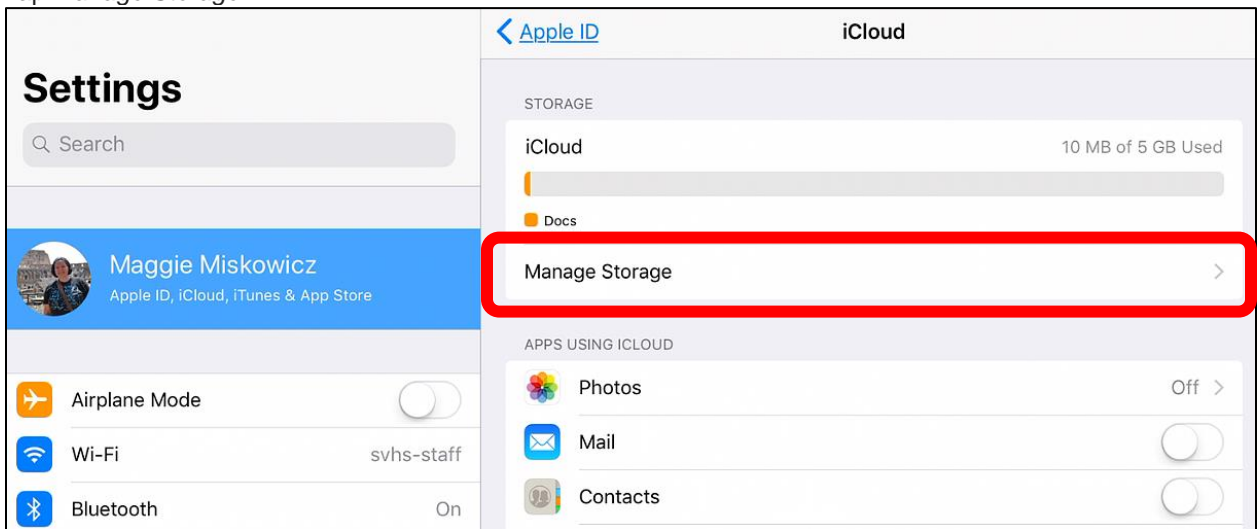


How to Fix Greyled out iBooks

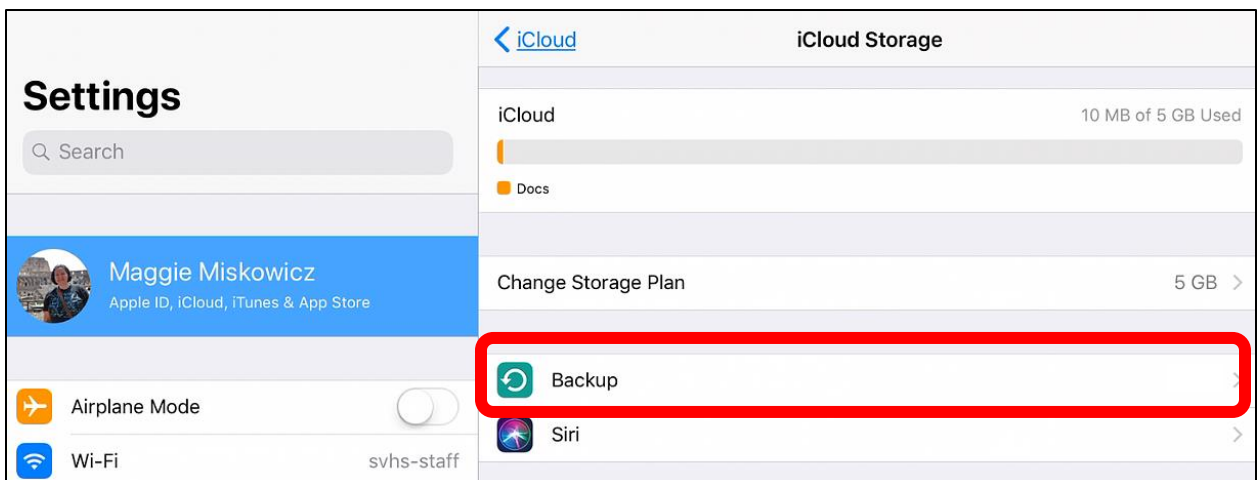
1. Connect the device to AC power.
2. Tap *Settings* and then tap your *Apple ID* and *iCloud*



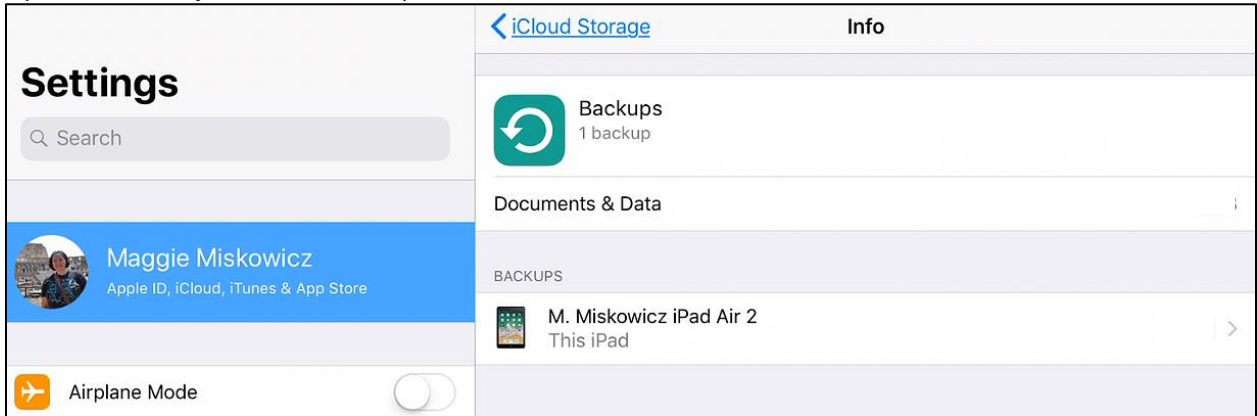
3. Tap *Manage Storage*



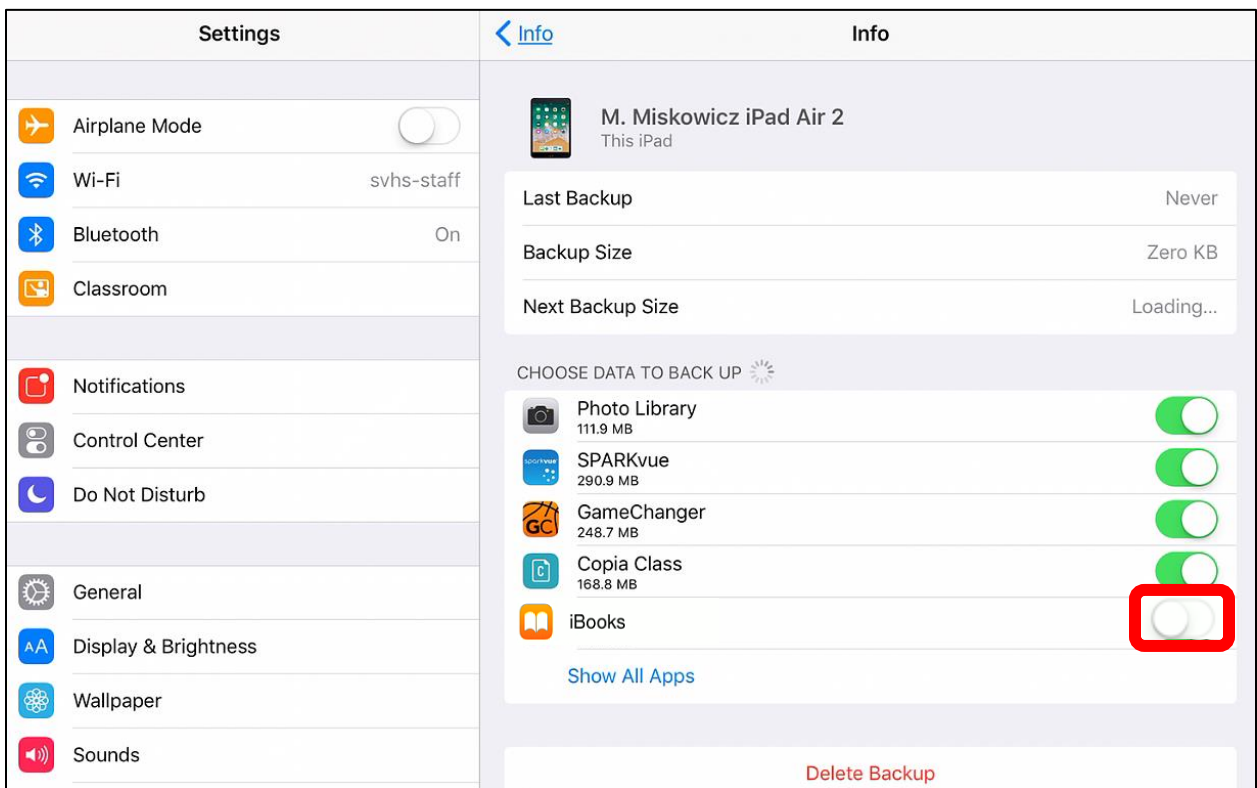
4. Tap *Backup*



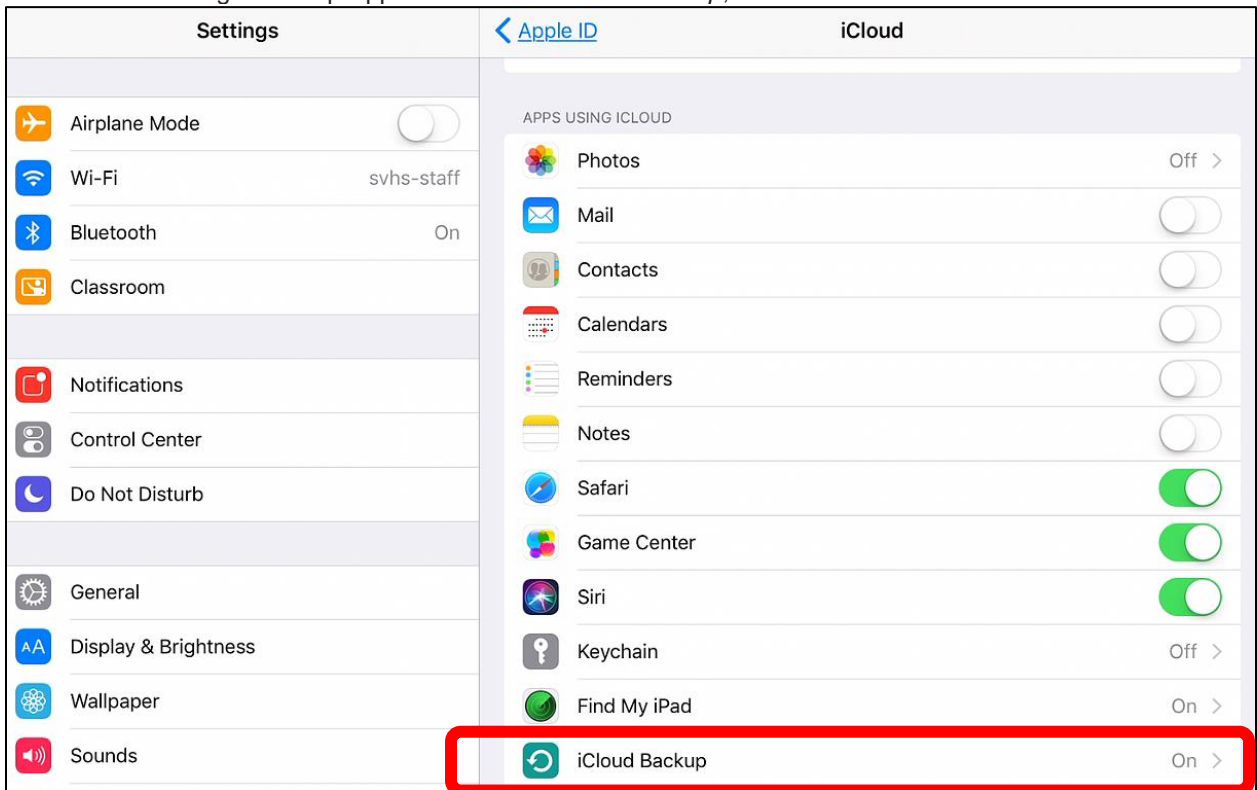
5. Tap the iPad that you need to backup.



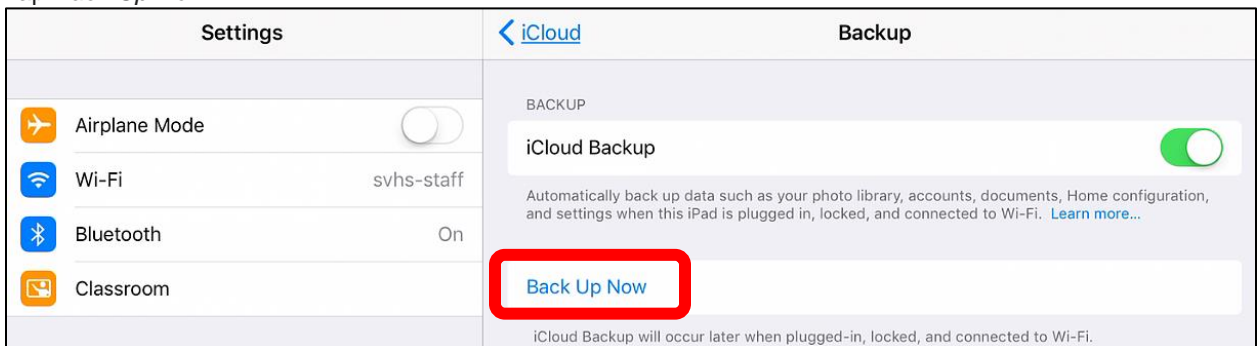
6. Under Choose Data to Back Up, slide the slider for iBooks to off, non-green, (if iBooks doesn't appear, tap *Show All Apps*, and then slide down to iBooks).



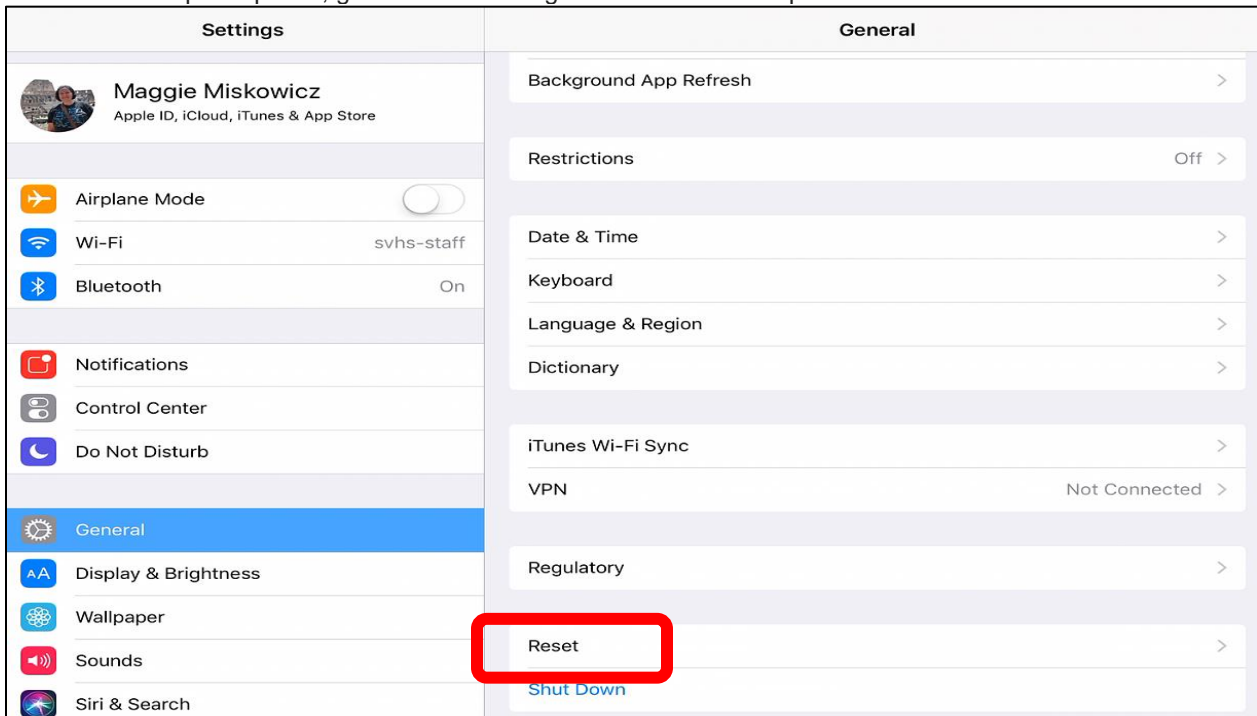
7. Go back into Settings then tap Apple ID and then *iCloud Backup*,



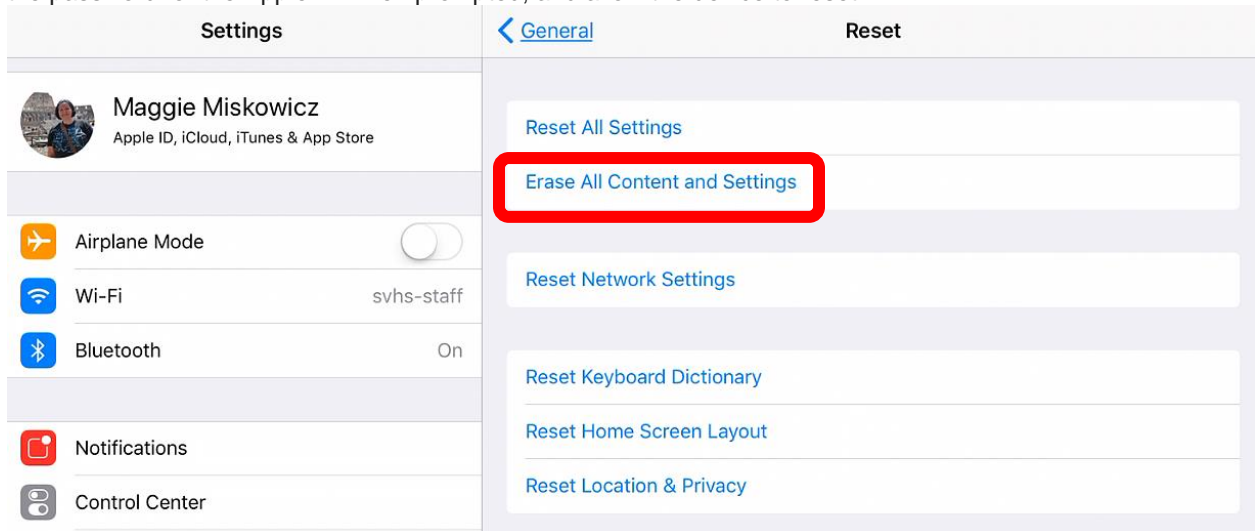
8. Tap *Back Up Now*



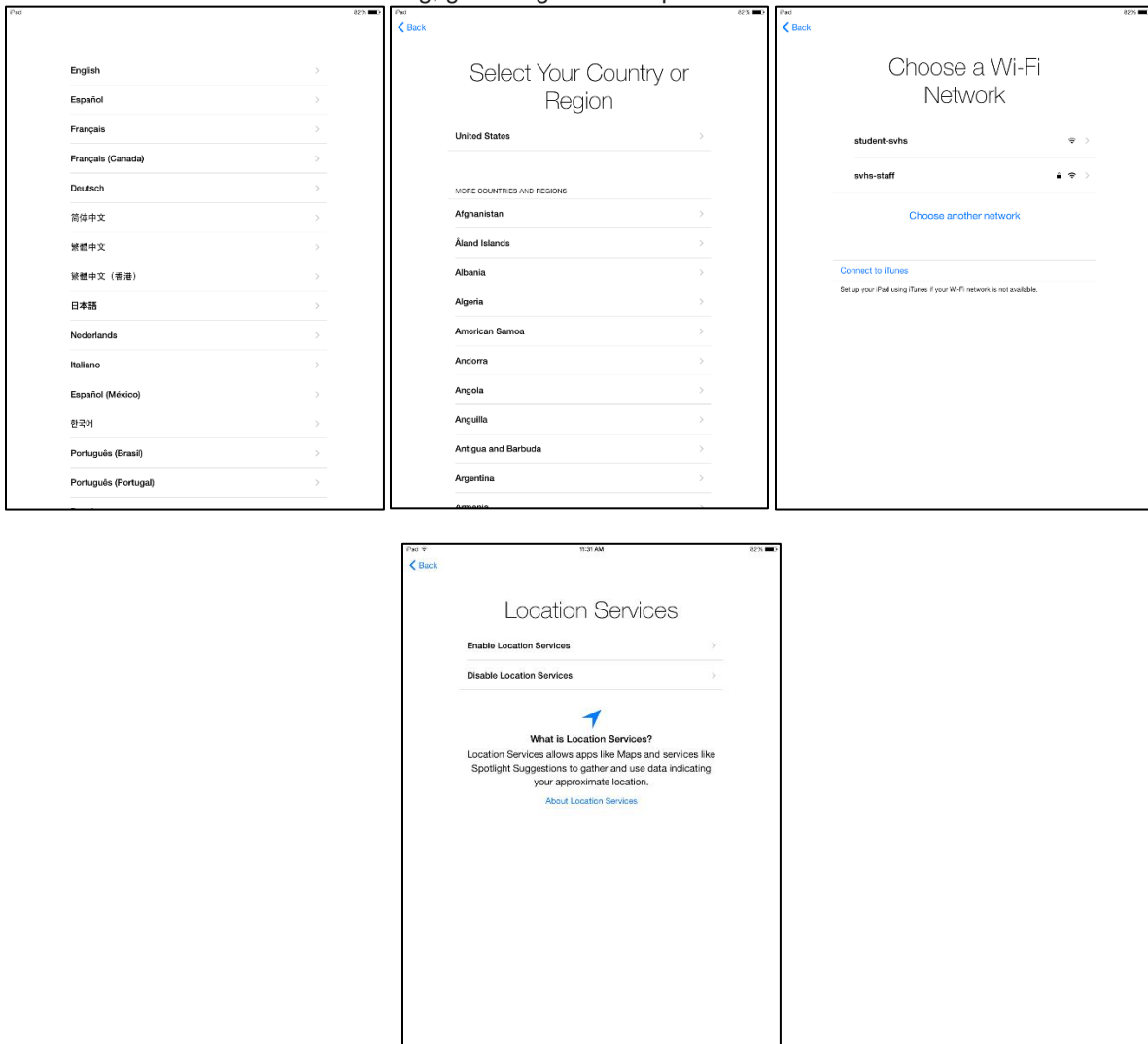
8. When the backup completes, go back into Settings – General - then tap *Reset*



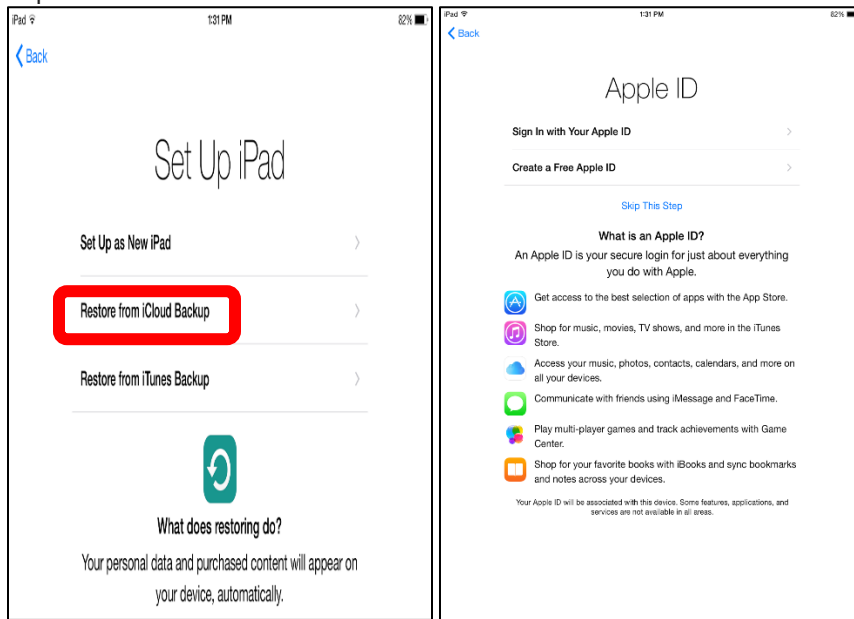
9. Choose *Erase All Content and Settings*. Confirm that you want to erase the device to factory settings, enter the password for the Apple ID when prompted, and allow the device to reset.



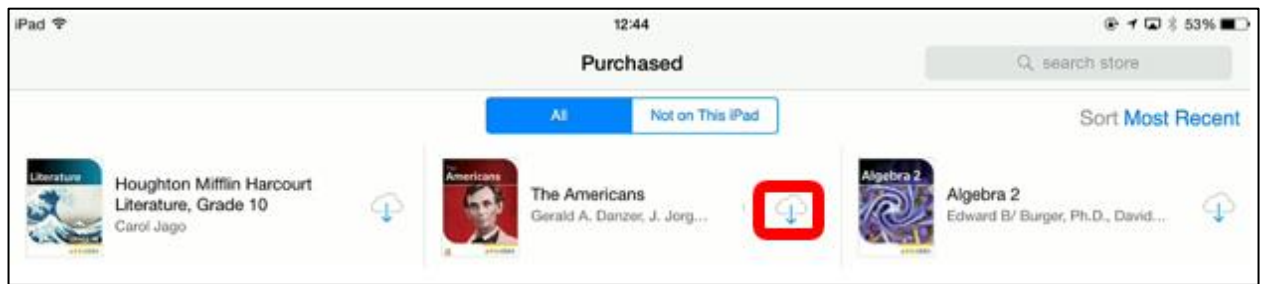
10. When the device has finished resetting, go through the Setup Assistant screens



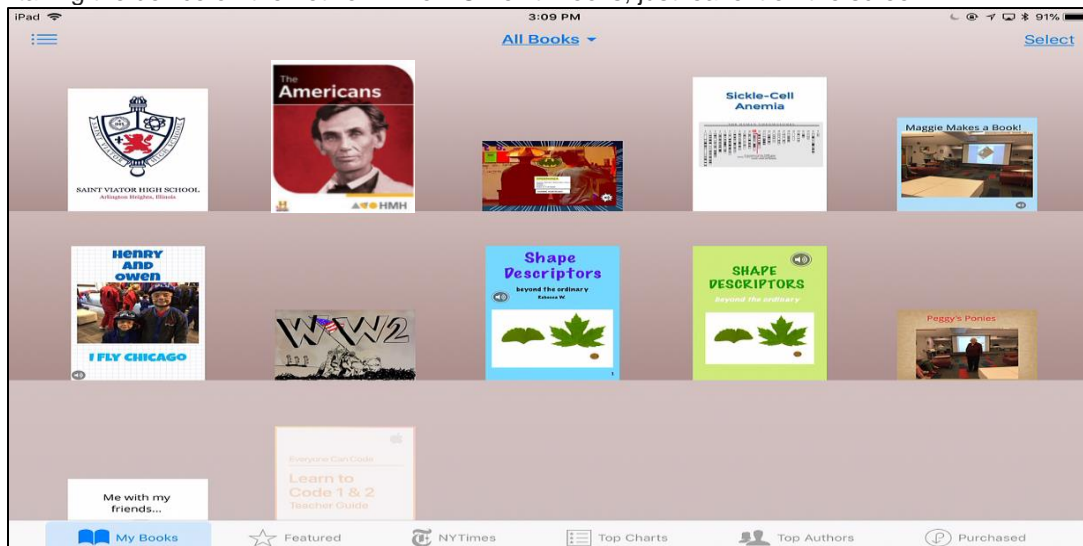
11. When prompted, choose *restore from the iCloud backup*. The student's Apple ID and password will be required.



12. Once the device has been restored, you can sign into the iBooks and try downloading the books, ONE AT A TIME. Go into iBooks, tap "Purchased" and tap the cloud symbol for ONE IBOOK.



13. Let the download complete before performing the next one, and allow the download to complete before taking the device off the network. Do NOT exit iBooks, just leave it on the screen.



If you have completed ALL the steps and still no book, you need to see Ms. Miskowicz.